FOOTFALL

NCL LONDON AWARENESS SESSIONS

Introduction to FootFall, Transition, Support and Q&A
Join us for a walkthrough of FootFall and explore ways that you can simplify your workstreams and make use of the full range of features to help triage and respond to patient requests.

DATES: Wednesday 22nd March at 12:30pm	HOSTS: Michelle, Holly, Alan and Sofia

The line up
A demonstration of the latest FootFall Dashboard and features including:

- Dashboard overview
    - o Tools: Filtering, Card View, Pinning Tool, Assign Matrix, Form Routing
    - o Viewing a request and attachments
    - o Replying to patients (SMS and Email): Quick responses and global responses, linking to forms, sending attachments
    - o Clinical System integration and the FootFall Connect Tool Bar
    - o Clinical coding capabilities
    - o Video Consultation: Booking on demand consultations or scheduling
    - o Advanced Reporting
- Patient Form Control
- Transition and support
- Open Q&A/Interactive Session

We would like to hear from you too...
We'll make some time throughout and at the end of the session for your questions.

eHub
In this session we'll talk about the eHub capabilities within FootFall. eHub is a powerful, flexible tool which supports practices working collaboratively within a PCN to manage demand through a number of different options.

DATE: Thursday 23rd March at 12:30pm	HOSTS: Michelle and Holly

The line up
- eHub options
- eHub triage options
- Form routing and assigning to an eHub
- Tracking eHub requests
- Access for eHub and practice working
- Open Q&A/Interactive Session

We would like to hear from you too...
We'll make some time throughout and at the end of the session for your questions.

SiLiCON PRACTICE

Triage options including Text Messaging

Join us as we walk through the many triage options, including our text messaging feature available with the FootFall Dashboard. In this session we will look at how FootFall can aid practices to effectively manage requests to help with patient demand.

DATE:	HOSTS:
Friday 24th March at 1:30pm	Holly and Michelle (Session 3)

The line up
- Triage Tools: Filtering, Card View, Pinning Tool, Assign Matrix, Form Routing, Alerts
- Minor flags
- Assigning requests
- Replying to patients (SMS and Email): Quick responses and global responses, linking to forms, sending attachments
- KPI's
- Reporting Tools
- Open Q&A/Interactive Session

We would like to hear from you too...
We'll make some time throughout and at the end of the session for your questions.

Integration and SNOMED coding

This session focuses on the advanced integration and coding capabilities available with FootFall.
We'll demonstrate how our coding tools can be used to add SNOMED codes patient episodes, how coding and episodes can be exported to the clinical system and how the FootFall Connect Toolbar can be used to perform key tasks such as sending the patient a message or starting a video call.

DATE:	HOSTS:
Monday 27th March at 1:30pm	Michelle and Sofia (Session 4)

Session outline
- Clinical System integration
- FootFall Connect Toolbar
- SNOMED Coding Options
- Sending patient requests to the clinical system

We would like to hear from you too...
We'll make some time throughout and at the end of the session for your questions and demonstration requests.

Open Q&A with the team

Join the Silicon Practice team for an open Q&A session, a great chance for practices to ask us anything FootFall related and share ideas and best practices.

DATE:	HOSTS:
Tuesday 28th March at 2:00pm (Session 5)	Michelle, Holly, Alan, Sofia (Session 5)

We welcome you to use this as an open forum to speak to us with any questions and queries you may have relating to FootFall.